Trash Collection Guidelines

Harris County Municipal Utility District #102

Waste Corporation of Texas
8515 Highway 6 South, Houston, TX 77083
Ph: (281) 368-8397
www.wcawaste.com/Houston

Effective May 1, 2010, WCA will begin providing solid waste services to the residences within Harris County Municipal Utility District No. 102. **Trash collection days will be Monday and Thursday with recycling on Monday**. Hours of service will be between 7:00 am and 6:00 pm on each pick up day. When regular pick-up falls on a holiday, (New Year's Day, Memorial Day, July 4th – Independence Day, Labor Day, Thanksgiving Day, and Christmas Day), the pick-up will be made on the next regular scheduled pick-up day. If your recycling day falls on a holiday, it will be picked up the next week on your normally scheduled recycle day.

Curbside Service: All household garbage, tree and yard waste, and heavy/bulky items should be placed at the curbside. Please have your trash at the curb by 7:00 am to assure collection. Household garbage must be either in containers or bags not exceeding sixty-four (64) gallons or forty (40) pounds. **Please note that townhome residents will continue to place their trash in the carport area behind each home. All other specifications apply.**

Yard Waste: Must be located at the curb area of each residence. If the materials are not conducive to placing in a bag or container, they must be neatly stacked and be in lengths no greater than (4) feet with no branch diameter exceeding 3 inches (to avoid damaging the equipment).

Bulky Items: Must be located at the curb area of each residence. Items such as appliances, furniture, carpet (up to 1 room, rolled up four feet wide and less than fifty pounds), cardboard boxes (flattened), will be picked up either day. By Federal Law, refrigerators and freezers or any other items containing Freon must be drained of Freon and have an accompanying bill to validate such service was performed.

Excluded Items: Items excluded from normal collection are dirt, rocks, bricks, concrete, tires, batteries, motor oil, cooking oil, waste generated by a private contractor, or any materials or items deemed hazardous materials. WCA will leave a tag explaining the reason for non-collected item(s).

Special Collection: Should a tag be left indicating why a portion of your trash has been left behind, please call WCA at 281-368-8397. If it is something that we can collect outside normal guidelines, WCA will meet with a resident prior to collection day to determine a price.

Missed Pick-Up: For missed pick-up due to WCA crew mistake, pick-up will be made within twenty four (24) hours. If a resident fails to place garbage out on the street in time for regular pick-up, it must be removed from the curb since it will not be collected until the next scheduled service day.

Spillage: WCA will clean up any spillage that occurs during the collection or recycling process; provided, however, that if gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that is not visible to WCA personnel results in spillage that causes a stain, WCA cannot be responsible.

Recycling Collection

Ensuring the best recycle program for our customers takes time and effort on both sides. Please remove caps, liquids and food products from inside the containers. Please only use the recycle bins for recyclable materials, not as an extra trash container. If you find items left in your bin that are not recyclable WCA will leave a tag indicating current recyclable items. Please dispose of these items in your trash container for the next scheduled pick up.

WCA will collect paper (newspapers, magazines, phone books, catalogs, junk mail, envelopes, file folders, computer paper, construction paper, colored paper, corrugated cardboard boxes, cereal and soda/beer boxes, gift boxes, wrapping paper), plastics numbers 1 through 7 (Styrofoam, a #6 plastic, is not acceptable), glass, both colored and clear, aluminum cans, aluminum foil, metal food cans (tin, steel)), metal pots and pans, and copper. If items exceed container capacity, please place them adjacent to bin. WCA will provide residents of the district with one 18-gallon recycling bin. If you need an extra recycling bin please call the WCA office. WCA will replace any bins that are defective or otherwise become unusable due to normal wear and tear. Theft, lost or additional bins can be replaced at $8.00 each.

Items not accepted in the recycling program include plastic bags, Styrofoam and packing peanuts, take-out containers, pizza boxes, containers of hazardous/toxic materials, tissue, paper towels, carbon paper, wax coated paper milk/juice boxes, toys, coat hangers, electronic devices, chemicals and food waste.

Please have your recyclables out no later than 7 a.m. on your designated recycling day. In the event that your collection falls on a holiday, recyclables will be collected the next scheduled recycling day.

For further information regarding our residential garbage and recycling services, please contact our Houston office at 281-368-8397, or visit our website at www.wcawaste.com/Houston.